



The Weekly Pulse of Wholesale Monitoring

PLEASE NOTE our @sbdinc.com email addresses are sunsetting and will need to be updated to @securitas.com. Full details below.

We are grateful that you have allowed us the honor of monitoring your clients' accounts. As always if you need anything please reach out to the Client Relations team at 800-932-3304, option 2 or wholesale-dealer@securitas.com.

UPDATE

Our Email Addresses are Migrating to URL @securitas.com

Please note that we are currently in the process of migrating all our email addresses from the URL @sbdinc.com to @securitas.com. Everything before the @ symbol will remain the same. i.e., wholesale-dealer@sbdinc.com is now wholesale-dealer@securitas.com. During this process we are currently forwarding all @sbdinc.com emails to the new @securitas.com email address. However, this will only continue until June 23rd for personal emails and a future date for group emails.

We do suggest that you update our email addresses in your address book as soon as possible and that you flag securitas.com as a safe and valid sender so that those emails do not go to your spam or junk folder.

UPDATE

MASmobile and MASweb Updates

New URLs to start using Immediately
Masweb: <https://mmportal.tech/masweb>
MASmobile: <https://masmobile.mmportal.tech:46600>
Stanley URLs will be sunset on 9/25/23

MASmobile Classic is no longer available to download or to use. However, the new MASmobile available for download and immediate use for all users via the Apple iOS or Google Android App Store.

Please direct all questions to the MASweb/MASmobile Support team at 800-932-3304, option 6 or via email at wholesale-masweb@securitas.com

SEPTEMBER DUW

September 13th
10am CST

GUEST - M2M for a redo

Use the link below to register and receive a calendar invite with log-in information

[REGISTER HERE](#)



AUG DUW Video

In the live August webinar, we gave you a few updates from the Securitas Technology team. M2M was to be our special guest but due to technical difficulties he will join us in the September Webinar.

[AUGUST DUW VIDEO](#)



MAS Reports

We are finding that some reports from Mastermind and MASweb are blocked and/or sent to junk/spam folders. Please add NoReply@securitas.com as a Safe Sender in your software and email provider.

[READ MORE](#)



AVS-01

The Alarm Validation Scoring Standard represents a collective effort to address industry challenges. This strengthens industry credibility and professionalism, promoting consistent and effective alarm response processes.

[TMA White Paper](#)



SOC II Compliant

SOC 2 is a voluntary compliance standard for service organizations, developed by the American Institute of CPAs (AICPA), which specifies how organizations should manage customer data.

[READ MORE](#)



Welcome Cory Henry

We'd like to introduce Cory Henry the newest member of the Client Relations team. Cory has been with the company almost 7 years as a lead and new hire trainer in the Memphis Monitoring Station. His wide range of knowledge in day-to-day operations in monitoring will be an added benefit to Client Relations.



Two Suspects Apprehended

On August 3rd at 4:44 am we received an alarm signal from a local restaurant in Louisville, KY. Our Monitoring Specialist, Tammika followed procedures and has police headed to the scene within 4 minutes. On scene two suspects were taken into custody. The Business owner and alarm installer send their kudos.

[OUTAGE UPDATE PAGE](#)

[View notices by logging into the Dealer Portal](#)

[UPDATE CONTACT INFO](#)

Has your company or contact info changed?

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Or let us know if you want to [stop receiving emails](#).